

AMEND BOARD REPORT 06-0628-PR24
APPROVE ENTERING INTO AN AGREEMENT WITH QUANTUM CROSSINGS LLC FOR
TELECOMMUNICATIONS SUPPORT SERVICES

THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Approve entering into an agreement with Quantum Crossings LLC ("Quantum" or "Consultant") to provide telecommunications support services for the Office of Information & Technology Services ("OITS") at a cost for the period not to exceed ~~\$2,357,190.00~~ \$2,517,190.00. Quantum was selected pursuant to a duly advertised Request for Proposals (Specification No. 06-250026). A written document is currently being negotiated. No payment shall be made to Quantum during the period prior to the execution of the written document. The authority granted herein shall automatically rescind in the event a written document is not executed within ninety (90) days of the date of this Board Report. Information pertinent to this is stated below:

This amendment is necessary to increase the amount of compensation, to clarify the name of the corporation, to reflect the current name of the user and to add Technical programming resources for the design, development, deployment, training and maintenance of the Business Service Center integrated call center environment to be deployed in FY08. A written amendment is currently being negotiated. The authority granted herein shall automatically rescind in the event a written amendment is not executed within 90 days of the date of this amended Board report.

VENDOR: Quantum Crossings LLC
 455 N. Cityfront Plaza, Suite 3100
 Chicago, Illinois 60611
 Contact: Roger Martinez
 Telephone No.: (312) 467-0065
 Vendor No. 32334

USER: Office of Information & Technology Services
 125 South Clark Street
 Chicago, Illinois 60603
 Contact: Robert W. Runcie, Chief Information Officer
 Kathryn Zalewski, Director of Telecommunications
 Telephone No.: (773) 553-1300

TERM PERIOD: The term of this agreement shall commence on July 1, 2006 and shall end on June 30, 2009.

OPTION PERIODS: This agreement shall have two (2) options to renew for periods of one (1) year each at a cost to be negotiated at the time of renewal.

SCOPE OF SERVICES: Quantum will provide technical and financial/analytical resources to support the operational aspects of telecommunications functions for Chicago Public Schools, including all schools, 125 South Clark, area instructional offices, and other facilities, including:

- Maintenance and support of voice systems and technology infrastructure throughout the District and at the Central Office location, which currently processes over 1,000,000 calls per month.
- Implementation, maintenance and support of the Board's Call Centers and related applications including benefits open enrollment, automated student absentee and itinerant staff out-calling and special projects.
- Detailed invoice analysis, circuit and line analysis, usage analysis, telecommunications E-Rate analysis, annual audit support and assistance with financial aspects of the OITS Telecommunications Department.

- System administration, diagnostics, maintenance and technical support of CPS' MONIES inventory and order management database system.
- Technical programming resources for the design, development, deployment, training and maintenance of the Business Service Center integrated call center environment to be deployed in FY08.

DELIVERABLES: Quantum shall provide day to day technical and analytical support for the Board's OITS-Telecommunications operational functions.

OUTCOMES: Consultant's services shall result in the Board having consistent telecommunications technical and analytical support services for all CPS facilities, the Central Office and all Call Centers.

COMPENSATION: For FY07 and FY09, Consultant shall be paid upon invoicing, in the amount not to exceed \$785,730.00 per year. For FY08, Consultant shall be paid upon invoicing, in the amount not to exceed \$945,730.00 for a total not to exceed of ~~\$2,357,190.00~~ \$2,517,190.00.

AUTHORIZATION: Authorize the General Counsel to include other relevant terms and conditions in the written agreement and amendment. Authorize the President and Secretary to execute the agreement and amendment. Authorize the Chief Information Officer to execute all ancillary documents required to administer or effectuate this agreement.

AFFIRMATIVE ACTION: This agreement is in full compliance with the goals required by the Revised Remedial Plan for Minority and Women Business Enterprise Contract Participation (M/WBE Plan). The M/WBE participation goals for the agreement include: 35% total MBE and 5% total WBE.

Consultant has identified and scheduled the following firms and percentages:

Total MBE – 80%

Quantum Crossing, LLC - (H)
 455 North Cityfront Plaza Drive
 Suite 3100
 Chicago, Illinois 60611 certified through 12/01/2006

Total WBE – 20%

Rainey Telecom Services
 28 East Jackson Blvd.
 Suite 1020
 Chicago, Illinois 60604 certified through 08/01/2006

LSC REVIEW: Local School Council approval is not applicable to this report.

FINANCIAL: Charge to the ~~Office of~~ Information & Technology Services:

12510-230-54125-254501-000000	\$785,730.00	FY07
XXXXX-230-54125-254501-000000	\$785,730.00	FY08
<u>12510-478-54125-009585-000000</u>	<u>\$160,000.00</u>	<u>FY08</u>
XXXXX-230-54125-254501-000000	\$785,730.00	FY09
	<u>\$2,357,190.00</u>	<u>\$2,517,190.00</u>

GENERAL CONDITIONS:

Inspector General – Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

Conflicts – The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members during the one-year period following expiration or other termination of their terms of office.

Indebtedness – The Board's Indebtedness Policy adopted June 26, 1996 (96-0626-PO3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Ethics – The Board's Ethics Code adopted June 23, 2004 (04-0623-PO4), as amended from time to time, shall be incorporated into and made a part of the agreement.

Contingent Liability – The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

Approved for Consideration:

Heather A. Obora
Heather A. Obora
Chief Purchasing Officer

Approved:

Arne Duncan D.P.
Arne Duncan
Chief Executive Officer

Within Appropriation:

John Maiorea Pedro Martinez
John Maiorea Pedro Martinez
Chief Financial Officer

Approved as to Legal Form:

Patrick J. Rocks
Patrick J. Rocks
General Counsel