

**APPROVE EXERCISING THE FIRST OPTION TO RENEW A MASTER AGREEMENT WITH
MICROSOFT CORPORATION FOR PREMIER SUPPORT SERVICES**

THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Approve exercising the first option to renew a master agreement with Microsoft to provide premium support services to Information & Technology Services at a cost for the option period not to exceed \$249,000.00. Microsoft was selected on a non-competitive basis because the Microsoft licenses supplied to the Board require the premier services that Microsoft is uniquely able to provide. A written document exercising this option for is currently being negotiated. No payment shall be made to Vendor prior to the execution of the written document. The authority granted herein shall automatically rescind in the event a written document is not executed within 90 days of the date of this Board Report. Information pertinent to this option is stated below.

VENDOR: Microsoft Corporation
1 Microsoft Way
Redmond, WA 98052
Contact: Ellen Gilleran
Telephone No.: (630) 841-2419
Vendor No.: 39608

USER: Information & Technology Services
125 S. Clark Street, 3rd Floor
Chicago, IL 60603
Contact: Robert Runcie, Chief Information Officer
Telephone No.: (773) 553-1300

ORIGINAL AGREEMENT: The original agreement (authorized by Board Report 07-1024-PR11) is for a term beginning on October 25, 2007 and ending June 30, 2008 with the Board having two options to renew for periods of one (1) year each.

OPTION PERIOD: This agreement is being renewed for a term commencing on July 1, 2008 and ending June 30, 2009.

OPTION PERIODS REMAINING: There is one option to renew remaining.

SCOPE OF SERVICES: Microsoft will continue to provide premier support services which consists of the following:

- 720 support assistance hours
- 200 hours for problem resolution support
- Technical account management support
- Unlimited access to premier subscriber website

DELIVERABLES: Microsoft will continue to provide the following:

- An assigned resource for a single point of contact
- Workshops
- Problem resolution support based on Microsoft applications
- Support assistance for applications other than Microsoft
- Microsoft knowledge assistance

OUTCOMES: Microsoft's services will result in:

- Predictability for applications
- Less system interruption due to problem prevention
- Assistance for specific symptoms for Microsoft products
- Better understanding of deployment and design of applications
- Short-term advice and guidance

- Increased in-house Microsoft knowledge and capabilities

COMPENSATION: Consultant shall be paid as follows: upon monthly invoicing, not to exceed the sum of \$249,000.00

REIMBURSABLE EXPENSES: None.

AUTHORIZATION: Authorize the General Counsel to include other relevant terms and conditions in the written renewal agreement. Authorize the President and Secretary to execute the renewal agreement, Authorize Chief Information Officer to execute all ancillary documents required to administer or effectuate this renewal agreement.

AFFIRMATIVE ACTION: Not applicable.

LSC REVIEW: Local School Council approval is not applicable to this report.

FINANCIAL: Charge to Information & Technology Services:	\$249,000.00
Budget Classification: 12510-115-54105-266414-000000 FY09	\$249,000.00

GENERAL CONDITIONS:

Inspector General – Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

Conflicts – The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members during the one year period following expiration or other termination of their terms of office.

Indebtedness – The Board's Indebtedness Policy adopted June 26, 1996 (96-0626-PO3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Ethics – The Board's Ethics Code adopted June 23, 2004 (04-0623-PO4), as amended from time to time, shall be incorporated into and made a part of the agreement.

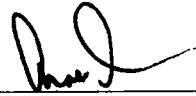
Contingent Liability – The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

Approved for Consideration:



**Heather A. Oboza
Chief Purchasing Officer**

Approved:



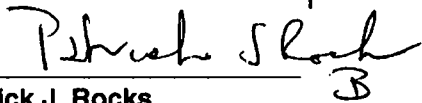
**Arne Duncan
Chief Executive Officer**

Within Appropriation:



**Pedro Martinez
Chief Financial Officer**

Approved as to legal form:



**Patrick J. Rocks
General Counsel**