

14-1119-PR8

**AUTHORIZE THE SECOND RENEWAL OF TWO AGREEMENTS WITH QUANTUM CROSSING, LLC
FOR TELECOMMUNICATIONS WIRING/CABLING, NON-MITEL VOICE SYSTEM MAINTENANCE,
TECHNICAL PROGRAMMING AND SUPPORT SERVICES**

THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Authorize the second renewal of two agreements with Quantum Crossings, LLC ("Quantum") to provide telecommunications wiring/cabling, non-Mitel voice system maintenance, technical programming and support services to the Board at an estimated annual cost set forth in the Compensation Section of this report. The first agreement being renewed ("Contract 1") is for basic maintenance services.

The second agreement being renewed ("Contract 2") is for eligible and ineligible services that are not considered basic maintenance. Basic maintenance Services are those that are not necessary to the continuing operation of eligible equipment, including repair and upkeep of eligible hardware, wire and cable maintenance, basic technical support and configuration changes.

Written documents exercising these options are currently being negotiated. No payment shall be made to Quantum Crossings, LLC during the option period prior to execution of these written documents. The authority granted herein shall automatically rescind in the event the written documents are not executed within 90 days of the date of this Board Report. Information pertinent to this option is stated below.

Specification Number : 10-250045

Contract Administrator : Solomon, Mr. Alex M / 773-553-2280

VENDOR:

- 1) Vendor # 32334
QUANTUM CROSSINGS, INC.
111 EAST WACKER DRIVE, SUITE 990
CHICAGO, IL 60601
Lawrence Knott
312 467-0065

USER INFORMATION :

Project
Manager: 12510 - Information & Technology Services

125 South Clark Street - 3rd Floor

Chicago, IL 60603

Zalewski, Miss Kathryn Lucille

773-553-1300

ORIGINAL AGREEMENT:

The original Agreements (authorized by Board Report #10-1117-PR9 as amended by Board Report 11-0126-PR8) in the amount of \$7,370,291.90 were for a term commencing July 1, 2011 and ending June 30, 2014, with the Board having three (3) options to renew for one (1) year terms each. The amended agreements were renewed (authorized by Board Report 13-1120-PR11) for a term commencing July 1, 2014 and ending June 30, 2015. The original agreements were awarded on a competitive basis pursuant

to Board Rule 7-2.

OPTION PERIOD:

The term of each agreement is being renewed for one (1) year commencing July 1, 2015 and ending June 30, 2016.

OPTION PERIODS REMAINING:

There is one (1) option period remaining for each agreement for one year.

SCOPE OF SERVICES:

Under the renewal of Contract 1, Quantum will continue to provide maintenance of the Board's voice/data cabling infrastructure, non-Mitel voice systems, voice mail systems and onsite break/fix repair services, as well as basic maintenance technical programming for all voice systems. This will include Avaya and Mitel certified technical programmers as well as certified telecommunications field technicians to support approximately six hundred (600) Board locations throughout the City of Chicago. Under the renewal of Contract 2 covering eligible and ineligible services that are not considered basic maintenance, Quantum will continue to provide support services including non-basic MAC requests, electrical requests, new installations, advanced technical programming and support, call center programming and support, telephone line appearances, handset placement and programming, telecommunications invoice analysis and processing, inventory database administration and support and web-based database application services.

DELIVERABLES:

During the renewal of Contract 1, Quantum will provide basic maintenance of telecommunications wiring/cabling infrastructure, voice systems, hardware, software, applications, voice mail systems and all associated components including, but not limited to: repair/replacement/maintenance of the Board's voice/data cabling infrastructure, repair/replacement of voice systems, system equipment, cards and components, onsite break/fix services, certified technical programmers and union field service technicians, systems programming, voice mail programming and basic maintenance, extending and testing local exchange carrier (LEC) services as needed, Service Level Agreement (SLA) compliance, pro-active issue resolution with incident tracking system, documented incident diagnosis, root cause analysis and remediation/problem management, Board accessible documentation of all processes and procedures, and reporting as requested by the Board.

During the renewal of Contract 2, Quantum will provide wiring/cabling and telecommunications support services that are not considered basic maintenance including: installation of new wiring/cabling, advanced technical support services, Call Center programming and support, electrical and power services, moves, adds and change (MAC) requests, maintain and/or collect and replace damaged telephone systems and components with new and/or refurbished equipment or software, complete system and component installations for ineligible sites, new construction sites and/or new school or department initiatives, re-programming of existing systems to accommodate new school or department initiatives, technical support for ineligible voice systems, handset placement, telecommunications invoice analysis and processing, inventory database administration and support, and Web-based database application programming, maintenance and support.

OUTCOMES:

Vendor's services will result in the Board having telecommunications wiring/cabling maintenance and installation, non-Mitel voice system maintenance and installation, technical programming and support services through fiscal year 2016.

COMPENSATION:

Vendor shall be paid during this option period as follows: Upon invoicing
Estimated annual costs for this option period are set forth below:

Contract 1:
FY 16, \$1,050,000.00

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Contract 2:
FY 16, \$1,225,000.00

AUTHORIZATION:

Authorize the General Counsel to include other relevant terms and conditions in the written option documents. Authorize the President and Secretary to execute the option documents. Authorize the Chief Information Officer to execute all ancillary documents required to administer or effectuate the option agreements.

AFFIRMATIVE ACTION:

This contract is in full compliance with the goals required by the Remedial Program for Minority and Women Owned Business Enterprise Participation in Goods and Services Contracts.

The M/WBE participation goals for this contract are 25% total MBE and 5% total WBE participation. The Vendor has identified the following participation:

Total MBE 94%
Quantum Crossing, Inc.
111 E. Wacker Drive, Suite 990
Chicago, IL 60601

Total WBE 6%
Professional Telecommunications
28 E. Jackson Blvd., Suite 1020
Chicago, IL 60604

Phoenix Business Solutions
12543 S. Laramie Ave.
Alsip, IL 60803

LSC REVIEW:

Local School Council approval is not applicable to this report.

FINANCIAL:

Contract 1
Fund: 115
Information and Technology Services, 12500
FY 16, \$1,050,000.00

Contract 2
Fund: 115
Information and Technology Services, 12500
FY 16, \$1,225,000.00

Total Not To Exceed: \$2,275,000.00
Future year funding is contingent upon budget appropriation and approval

CFDA#: Not Applicable

GENERAL CONDITIONS:

Inspector General - Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

Conflicts - The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members during the one year period following expiration or other termination of their terms of office.

Indebtedness - The Board's Indebtedness Policy adopted June 26, 1996 (96-0626-PO3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Ethics - The Board's Ethics Code adopted May 25, 2011 (11-0525-PO2), as amended from time to time, shall be incorporated into and made a part of the agreement.

Contingent Liability - The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

Approved for Consideration:




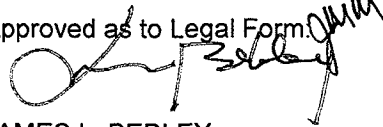
SÉBASTIEN de LONGEAUX
Chief Procurement Officer

Approved:



BARBARA BYRD-BENNETT
Chief Executive Officer

Approved as to Legal Form. 



JAMES L. BEBLEY
General Counsel