

**APPROVE ENTERING INTO AN AGREEMENT WITH
QUANTUM CROSSING, INC. FOR CONSULTING SERVICES**

THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Approve entering into an agreement with Quantum Crossing, Inc. ("Quantum") for consulting services to the Office of Technology Services to conduct a telecommunications needs assessment and develop a Request for Proposals for telecommunication management and moves, adds and changes ("MAC") functions, provide project and transition management services, and provide telecommunications management services to the Chicago Public Schools at a cost not to exceed \$1,407,385.50. Consultant was selected on a non-competitive basis because Quantum has extensive knowledge and experience within the telecommunication industry. A written agreement for Consultant's services is currently being negotiated. No payment shall be made to Consultant prior to the execution of the written agreement. The authority granted herein shall automatically rescind in the event a written agreement is not executed within ninety (90) days of the date of this Board Report. Information pertinent to this agreement is stated below.

SPECIFICATION NO.: 01-250084

CONSULTANT: Quantum Crossing, Inc.
141 West Jackson Boulevard, Suite 2170
Chicago, Illinois 60604
Contact: Roger Martinez
Telephone No. 312-377-4045
Vendor No. 32334

USER: Office of Technology Services
125 South Clark Street
Chicago, Illinois 60603
Telephone No. 773-553-1300
Contact: Elaine L. Williams, Chief Technology Officer
Arlene Love, Deputy CTO -- Operations

TERM: The term of this agreement shall commence on June 1, 2001 and end on December 31, 2001.

EARLY TERMINATION: The Board shall have the right to terminate this agreement with thirty (30) days written notice.

SCOPE OF SERVICES: Quantum will provide the following:

- Document telecommunication management and MAC requirements.
- Prepare two requests for proposals (telecommunication management and MAC functions)
- Assist in the creation of the proposers list
- Coordinate and participate in vendor meetings
- Analyze vendor's proposals
- Prepare an evaluation summary report
- Assist in the development of vendor evaluation criteria
- Provide transition services
- Perform system audit

Quantum will also provide consulting services to manage the operational and strategic planning aspects of the telecommunications functions for the Chicago Public Schools, including the Central Service Center (CSC), regional offices, and all school facilities. Responsibilities include:

- Management of day-to-day telecommunications department operations for all voice systems and services district-wide for a minimum of 600 locations, 16,500 Centrex lines, 3000 dial-up lines, 2000 pagers, 150 cellular telephones, and all new construction.
- Work order and trouble ticket processing (approximately 1200 per month).
- Invoice processing and reconciliation for all voice and data services within the district, including all Wide Area Network (WAN) data lines on an ongoing basis.
- Implementation, maintenance and support of automated out-calling applications, including student absentee and itinerant staff out-calling.
- Management of departmental purchase orders.
- Overall management of voice systems and technology infrastructure in the Central Office which currently processes over 1,000,000 calls per month.
- Strategic telecommunications planning in conjunction with Information Technology Services.

DELIVERABLES: Quantum will provide CPS with the following:

- A detailed needs analysis report of the services currently being performed under the telecommunication management and MAC contract. The report will outline gaps in services that are not currently being performed and recommendations for any additional services that should be provided and areas for potential improvements and cost savings.
- A Request for Proposals for the telecommunications management and MAC function that will include services to be performed, staffing requirements, service level requirements, metrics for service level evaluation and reporting requirements.

OUTCOMES: The Request for Proposals will result in the selection of service providers for telecom management and MAC. The Consultant will also provide for the successful transition from the current providers to the new providers. The Board will have telecommunications managed services through the end of this contract term.

COMPENSATION: Consultant shall be paid as follows: Upon invoicing, based on hourly rates to be specified in the Contract, not to exceed the sum of \$1,407,385.50

REIMBURSABLE EXPENSES: The total compensation amount reflected herein is inclusive of all-reimbursable expenses.

AUTHORIZATION: Authorize the General Counsel to include other relevant terms and conditions in the written agreement. Authorize the President and Secretary to execute the agreement. Authorize the Chief Technology Officer to execute all ancillary documents required to administer or effectuate this agreement.

AFFIRMATIVE ACTION: Vendor agrees to comply with and be bound by the provisions of the Revised Remedial Plan for Minority and Women Business Enterprise Economic Participation (M/WBE Plan).

LSC REVIEW: Local School Council approval is not applicable to this report.

FINANCIAL: Charge to the Office of Technology Services: \$1,407,385.50 Fiscal Year: 2001
Budget Classification: 0960-552-000-1614-5430

GENERAL CONDITIONS:

Inspector General – Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

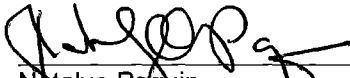
Conflicts – The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members during the one year period following expiration or other termination of their terms of office.

Indebtedness – The Board's Indebtedness Policy adopted July 26, 1995 (95-0726-EX3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Ethics – The Board's Ethics Code adopted September 27, 1995 (95-0927-RU3), as amended from time to time, shall be incorporated into and made a part of the agreement.


Contingent Liability – The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

Approved for Consideration:



Natalye Paquin
Chief Purchasing Officer

Within Appropriation:



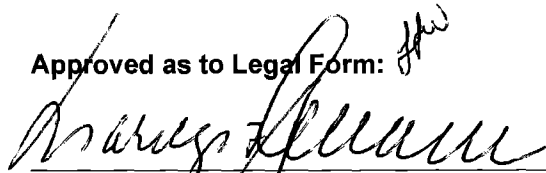
Kenneth C. Gotsch
Chief Fiscal Officer

Approved:



Paul G. Vallas
Chief Executive Officer

Approved as to Legal Form:



Marilyn F. Johnson
General Counsel