# APPROVE THE RENEWAL OF AN EXISTING AGREEMENT WITH BLACKWELL CONSULTING SERVICES, LLC FOR CONSULTING SERVICES

# THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Approve the renewal of an existing agreement with Blackwell Consulting Services, LLC. ("Blackwell") for consulting services to the Office of Technology Services to provide support for the CPS firewall configuration, e-mail Tivoli platform and LDAP directory at a cost not to exceed \$1,252,117.17 for the option period. This contract is eligible for but not contingent upon E-Rate discounts. A written document exercising this renewal is currently being negotiated. No payment shall be made to Consultant during the renewal period prior to the execution of the written document. The authority granted herein shall automatically rescind in the event a written document is not executed within ninety (90) days of the date of this Board Report. Information pertinent to this renewal is stated below.

SPECIFICATION NO.: 01-250031

CONSULTANT: Blackwell Consulting Services

USER: Office of Technology Services

100 S. Wacker Dr., Ste. 200125 South Clark StreetChicago, Illinois 60606Chicago, Illinois 60603

Contact: Sean O'Brien Contact: Elaine L. Williams, CTO
Telephone No. 312-873-5292 Chief Technology Officer
Vendor Number: 20588 Arlene Love, Deputy CTO -- Operations

Telephone No. 773-553-1300

**ORIGINAL AGREEMENT:** The original Consulting Agreement in the amount of \$1,258,680.00 (authorized by Board Report 01-0328-PR14) is for a term commencing on February 13, 2001 and ending September 30, 2001. The original agreement was awarded on a non-competitive basis because Blackwell is conversant with the Board's systems and previously assisted in the firewall design and management of the e-mail Tivoli platform, the LDAP, the virtual private network and the anti-virus solution.

**RENEWAL PERIOD:** The term of this agreement is being renewed for a ten (10) month period commencing October 1, 2001 and ending July 31, 2002.

**EARLY TERMINATION:** The Board has the right to terminate this agreement within thirty (30) days written notice.

SCOPE OF SERVICES: Blackwell will continue to provide Network support as follows:

- Create administration profiles
- Create policy regions and profile managers as required
- Distribute profiles
- Create monitors and distribute monitors
- Administer policy regions
- Backup and administer DB2 databases on inventory and TEC
- Setup any additional events as required and monitor them
- Process firewall rule request
- Create firewall usage reports
- Process VPN user definition requests
- Process ACE Server /SecurID requests
- Monitor intrusion detection systems and respond to intrusion events
- Perform regular updates of intrusion detection software
- Monitor virus protection systems and respond to virus outbreaks
- Perform regular updates for virus protection software
- Day-today oversight of student e-mail
- Day-to-day oversight of Global Directory
- Electronic footprint maintenance

- Routine backup verification and fail-over testing
- Server restorations following disasters
- Third party vendor support, including Checkpoint, ISS, Tripwire, Trend Micro, etc.
- Capacity planning
- Tuning and testing
- Periodically perform mailbox and directory object "sunset" reviews
- Install service packs
- Maintain relationships, as necessary for Exchange operations
- Monitor all the Tivoli servers and Tivoli services and take action as appropriate
- Day-to-day oversight of RS600 environment
- Coordinate enhancements for hardware and software, i.e. new revisions, additional memory/dsad installations, etc.

Blackwell will also continue to conduct an extensive review of the Board's Internet Services Project (ISP) including, but not limited to the following technology tracks:

- Messaging (E-mail)
- Security
- Web Development Infrastructure
- Tivoli/Systems Management
- Infrastructure (Proxy, QIP, Dispatcher, LDAP, FTP, DNS/DHCP)
- Facilities

**DELIVERABLES:** Blackwell will continue to provide weekly status reports including the following:

- Status and detail document of all ongoing projects
- Status of weekly activities
- Status of all changes / modifications made
- Status and detail document for all current problems/issues
- New problems, concerns, and recommendations as applicable
- Tasks requested by customer deemed to be "Out of Scope"
- Total hours worked by role

Blackwell will also continue to provide report on the current environment and project status of the Internet Services Project (ISP).

**OUTCOMES:** Blackwell's services will continue to provide Level 2 networking support and services for the Board's internet infrastructure.

**COMPENSATION:** Consultant shall be paid as follows: Upon invoicing, based on the hourly rates specified in the existing Agreement, not to exceed the sum of \$1,252,117.17 for the renewal period.

### REIMBURSABLE EXPENSES: None.

**AUTHORIZATION:** Authorize the General Counsel to include other relevant terms and conditions in the written renewal agreement. Authorize the President and Secretary to execute the renewal agreement. Authorize the Chief Technology Officer to execute all ancillary documents required to administer or effectuate this agreement.

**AFFIRMATIVE ACTION:** The vendor has proposed full M/WBE compliance for the renewal period and has identified the following firms and percentages:

#### 83% African American

(i.) Blackwell Consulting Services 100 South Wacker Drive, Suite 200, Chicago, IL 60606

\$1,071,522.34 - 83%

## 10% Hispanic

(i.) Lynette Miklius-Abad 1806 -H West Diversey, Chicago, IL 60614

\$120,000.00 - 10%

2% Asian

(i.) Law Offices of Shirley Lev-Tuan Wong, 77 W. Washington, Chicago, IL 60602

\$26,000.00 - 2%

5% Women Owned:

(i.) Office Equipment Company, 900 N. Church Rd., Elmhurst, IL 60126 \$34,594.83 - 5%

Each identified firm is certified by the City of Chicago/Department of Purchases Contracts and Supplies. The identified firms are subject to change upon approval from the division of Compliance and Vendor Services in the Procurement and Contracts Department without further Board approval.

LSC REVIEW: Local School Council approval is not applicable to this report.

FINANCIAL: Charge to the Office of Technology Services \$1,252,117.17

Budget Classification: 0960-210-000-1110-5470 \$1,118, 884.17 FY01 PO#128912

Budget Classification: 0960-210-000-7536-5410 \$133,233.00 FY02

#### **GENERAL CONDITIONS:**

Inspector General – Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

Conflicts – The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members during the one year period following expiration or other termination of their terms of office.

Indebtedness – The Board's Indebtedness Policy adopted July 26, 1995 (95-0726-EX3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Ethics – The Board's Ethics Code adopted September 27, 1995 (95-0927-RU3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Contingent Liability – The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

**Approved for Consideration:** 

Natalye Paquin
Chief Purchasing Officer

Within Appropriation:

Kenneth C. Gotsch Chief Fiscal Officer General Counsel

Approved as to Legal Form

Arne Duncan

Chief Executive Officer