

**APPROVE ENTERING INTO AN AGREEMENT
WITH AVAYA CORPORATION FOR CALL MANAGEMENT SYSTEM UPGRADE**

THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Approve entering into an agreement with Avaya Inc. ("Avaya") to provide Call Management System upgrade software, hardware and maintenance services for the Office of Technology Services ("OTS"), at a cost not to exceed \$40,000.00. Avaya was selected on a non-competitive basis because this equipment is proprietary to Avaya as they have provided quality PBX and ancillary equipment and services to the Board in the past. A written agreement for Avaya's services is currently being negotiated. No payment shall be made to Avaya prior to the execution of the written agreement. The authority granted herein shall automatically rescind in the event a written document is not executed within ninety (90) days of the date of this Board Report. Information pertinent to this agreement is stated below.

Specification No.: 01-250310

CONSULTANT: Avaya Inc.
2300 Cabot Drive
Lisle, Illinois 60532
Contact: Billye Kee
Telephone No. 630-245-2984
Vendor No. 30623

USER: Office of Technology Services
125 South Clark Street, 3rd Floor
Chicago, Illinois 60603
Contacts: Elaine L. Williams, Chief Technology Officer
Arlene Love, Deputy Chief Technology Officer -- Operations
Telephone No. (773) 553-1300

TERM: The term of this agreement shall commence on December 1, 2001 and shall end twelve (12) months thereafter on November 30, 2002.

DESCRIPTION OF PURCHASE:

Upgrade Components; Installation; Warranty Service Charge; Shipping

Total Cost Not to Exceed: **\$40,000.00**

SCOPE OF SERVICES: Avaya shall provide the Board with the hardware and software, including installation and support services, necessary to implement and maintain the Call Management System.

DELIVERABLES: Avaya will provide the Board with Call Management System services and equipment.

OUTCOME: The Avaya Call Management System will allow the Board to monitor calls and produce reports that identify call progress, call statistics and call volume associated with the Automatic Call Distribution users, including Benefits, Transportation and IT/Telecom Help Desks.

COMPENSATION: Avaya shall be paid during this agreement as follows: \$40,000.00 upon invoicing; total cost not to exceed \$40,000.00.

AUTHORIZATION: Authorize the General Counsel to include other relevant terms and conditions in the written agreement. Authorize the President and Secretary to execute the agreement. Authorize the Chief Technology Officer to execute all ancillary documents required to administer or effectuate this agreement.

AFFIRMATIVE ACTION: Exempt from review because the unique transactions of the contract.

LSC REVIEW: Local School Council approval is not applicable to this report.

FINANCIAL: Charge to the Office of Technology Services: \$40,000.00
Budget Classification: 0960-552-000-1614-5430 \$40,000.00 FY2002

GENERAL CONDITIONS:

Inspector General – Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

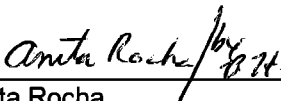
Conflicts – The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members during the one year period following expiration or other termination of their terms of office.

Indebtedness – The Board’s Indebtedness Policy adopted July 26, 1995 (95-0726-EX3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Ethics – The Board’s Ethics Code adopted September 27, 1995 (95-0927-RU3), as amended from time to time, shall be incorporated into and made a part of the agreement.

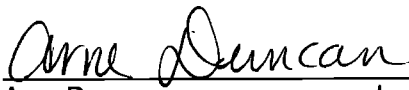
Contingent Liability – The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

Approved for Consideration:



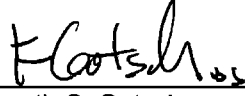
Anita Rocha
Acting Chief Purchasing Officer

Approved:



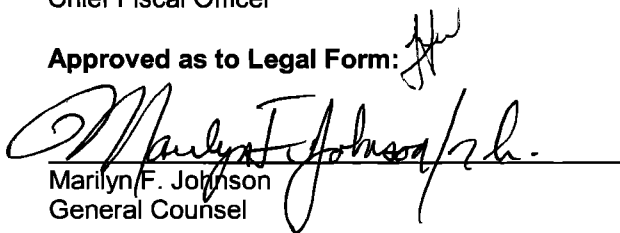
Arne Duncan
Chief Executive Officer *by PAT*

Within Appropriation:



Kenneth C. Gotsch
Chief Fiscal Officer

Approved as to Legal Form:



Marilyn F. Johnson
General Counsel