

**APPROVE ENTERING INTO AN AGREEMENT WITH QUANTUM CROSSINGS FOR
TELECOMMUNICATIONS SUPPORT CONSULTING SERVICES**

THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Approve entering into an agreement with Quantum Crossing ("Quantum" or "Consultant") to provide telecommunications support consulting services for the Office of Technology Services ("OTS") at a cost not to exceed \$2,400,000.00, of which \$1,606,400.00 is eligible for, but not contingent upon, discounts in accordance with the guidelines and requirements of the Federal Government's Universal Services Program ("E-Rate"); for a total cost to the Board not to exceed \$793,600.00. Consultant was selected pursuant to a duly advertised Request for Proposals (Specification No. 02-250077). An agreement is currently being negotiated. No payment shall be made to the Consultant prior to the execution of the written agreement. The authority granted herein shall automatically rescind in the event a written document is not executed within ninety (90) days of the date of this Board Report. Information pertinent to this renewal is stated below:

SPECIFICATION NO.: 02-250077

VENDOR: Quantum Crossing
141 West Jackson Boulevard, Suite 2170
Chicago, Illinois 60604
Contact: Roger Martinez
Telephone No. (312) 377-4045
Vendor No. 32334

USER: Office of Technology Services
125 South Clark Street
Chicago, Illinois 60603
Contact: Elaine L. Williams, Chief Technology Officer
Telephone No. (773) 553-1300

TERM: The term of this agreement shall commence on July 1, 2003 and shall end June 30, 2004. This term is necessary to coincide with, and allow for the Board's participation in, Year 6 of the E-Rate program. This agreement shall have two (2) options to renew for periods of one (1) year each at a cost to be negotiated at the time of renewal.

SCOPE OF SERVICES: Quantum will provide consulting services to support the operational aspects of the telecommunications functions for the Chicago Public Schools, including the Central Service Center (CSC), regional offices and all school facilities, including:

- Support of day-to-day OTS-Telecommunications Department operations for all voice systems and services district-wide for a minimum of 600 locations, 16,500 Centrex lines, 3000 dial-up lines, 2200 pagers, 225 cellular telephones and all new construction
- Work order and trouble ticket processing (approximately 1600 per month)
- Invoice processing and reconciliation for all voice and data services within the District on an ongoing basis, including all Wide Area Network (WAN) data lines
- Implementation, maintenance and support of automated out-calling applications, including student absentee and itinerant staff out-calling
- Assistance in the development of the annual telecommunications budget and administrative support of departmental purchase orders
- Overall support of voice systems and technology infrastructure at the Central Office location, which currently processes over 1,000,000 calls per month.

DELIVERABLES: Quantum shall provide a help desk, billing and administration, operations (in-house and field), system administration and special projects support for the Board's OTS-Telecommunications. In support of the services rendered, Consultant shall provide the following:

- Detailed activity or status reports on a weekly, monthly and/or quarterly basis including:
 - Summary of outages, resolutions and documentation for all remote and core sites
 - Help Desk call volume
 - Customer Service work order tracking
 - Moves, adds and changes for all telecommunications equipment, including pagers and cellular telephones
 - Purchase order and vendor invoice analyses and processes
 - Annual telecommunications budget analysis

OUTCOMES: Consultant's services shall result in the Board having improved telecommunications support services for all CPS locations, including approximately 19,000 service and dial-up lines, 2,500 pager and cellular users, and support for CPS ongoing and new construction projects.

COMPENSATION: Consultant shall be paid as follows: Upon invoicing, not to exceed the sum of \$2,400,000.00, of which \$1,606,400.00 is eligible for, but not contingent upon, E-Rate discounts; for a total cost to the Board not to exceed \$793,600.00.

AUTHORIZATION: Authorize the General Counsel to include other relevant terms and conditions in the written agreement. Authorize the President and Secretary to execute the agreement. Authorize the Chief Technology Officer to execute all ancillary documents required to administer or effectuate this agreement.

AFFIRMATIVE ACTION: This contract is in full compliance with the goals required by the Revised Remedial Plan for Minority and Women Business Enterprise Contract Participation (M/WBE Plan). The M/WBE participation goals for the contract include: 35% total MBE, 22% total African American, 10% total Hispanic, 2% total Asian and 5% total WBE.

The vendor has identified and scheduled the following firms and percentages:

Total 95% MBE:

Total 22% African American:	
Rainey	\$528,000.00
28 E. Jackson Blvd., #1020	Reapplied 8/5/02
Chicago., Illinois 60604	
Total 71% Hispanic:	
Quantum	\$1,704,000.00
141 W. Jackson, #2170	Reapplied 8/16/02
Chicago., Illinois 60604	
Total 2% Asian:	
Electrical Power	\$48,000.00
5959 W. 115 th Street	Certified through 9/1/03
Alsip, IL 60803	
Total 5% WBE:	
Edge Tech.	\$120,000.00
53 W. Jackson, #909	Reapplied 7/23/02
Chicago., Illinois 60604	

LSC REVIEW: Local School Council approval is not applicable to this report.

FINANCIAL: Charge to the Office of Technology Services: \$2,400,000.00
Budget Classifications: 0960-210-000-1614-5410 \$2,400,000.00 FY04

GENERAL CONDITIONS:

Inspector General – Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

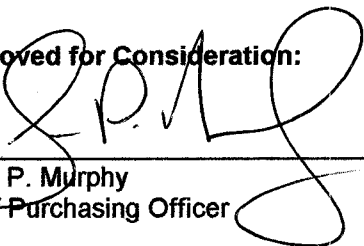
Conflicts – The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members during the one-year period following expiration or other termination of their terms of office.

Indebtedness – The Board's Indebtedness Policy adopted July 26, 1995 (95-0726-EX3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Ethics – The Board's Ethics Code adopted September 27, 1995 (95-0927-RU3), as amended from time to time, shall be incorporated into and made a part of the agreement.


Contingent Liability – The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

Approved for Consideration:



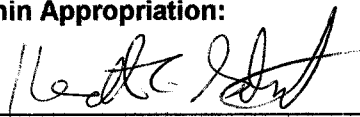
Sean P. Murphy
Chief Purchasing Officer

Approved:



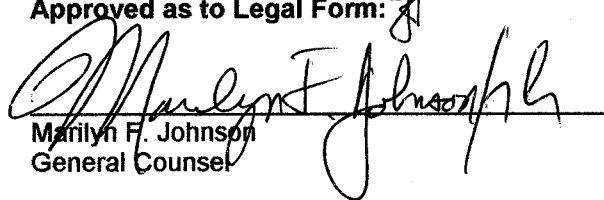
Arne Duncan
Chief Executive Officer *by TAD*

Within Appropriation:



Kenneth C. Gotsch
Chief Fiscal Officer

Approved as to Legal Form:

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Marilyn F. Johnson
General Counsel