

**APPROVE THE PRE-QUALIFICATION STATUS OF AND APPROVE ENTERING INTO AGREEMENTS  
WITH VARIOUS CONSULTANTS TO PROVIDE COMPUTER AND NETWORK  
MAINTENANCE/SUPPORT SERVICES**

**THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:**

Approve the pre-qualification status of and approve entering into agreements with various consultants to provide Computer and Network Maintenance/Support services to all schools, area instructional offices and departments at an aggregate cost not to exceed \$30,000,000 over the 3 year contract period. These agreements are subject to the Board's Strategic Sourcing Policy. Consultants were selected on a competitive basis pursuant to a duly advertised Request for Qualifications (Specification No. 04-250046). A written master agreement for each consultant is currently being negotiated. No services shall be provided by any consultant and no payment shall be made to any Consultant prior to the execution of such Consultant's written master agreement. The pre-qualification status approved herein for each consultant shall automatically rescind in the event such consultant fails to execute the Board's master agreement within 120 days of the date of this Board Report. Information pertinent to these master agreements is stated below.

**Specification No: 04-250046**

**CONSULTANTS:** See attached list.

**USER:** All schools, area instructional offices and departments.

**Contact Person:** Commodity Manager: Craig Holloway 553-2903

**TERM:** The term of this pre-qualification period and each agreement shall commence on the date each agreement is signed and end June 30, 2007. The Board shall have the right to extend the pre-qualification period and the agreements for two (2) successive one-year periods.

**SCOPE OF SERVICES:** Consultants will provide district-wide maintenance and support services, including the acquisition of replacement parts, for supported computer, network, and peripheral equipment, in their area(s) of pre-qualification. Pre-qualification areas are as follows: Level 1 (help desk), Level 2 (basic support), and Level 3 (server and advanced support). The prequalified area(s) for each consultant are indicated on the attached list.

**DELIVERABLES:** Consultants shall provide parts and labor to maintain and support the district-wide instructional and administrative PCs and network.

**OUTCOMES:** Consultants' services will result in 1) reserve capacity for the CPS Help Desk to meet peak demand, and 2) computer and peripheral equipment being operational for use in instruction and administration.

**COMPENSATION:** The sum of payments to all pre-qualified consultants for the pre-qualification period shall not exceed \$30,000,000 over the 3-year contract period. Consultants shall be paid in accordance with specific statements of work prepared for each project.

**USE OF THE POOL:** Pre-qualified consultants may be assigned jobs and projects from any of the following:

1. Departments: through the Chief Information Officer or his designee;
2. Schools: through Chicago Public School area instructional officers, principals, technology coordinator, or designee;
3. A Board consultant hired as Program Manager.

Each job and project will be in the form of a Statement of Work detailing the specifics of such job, including the price. Prices shall be based on the hourly rates for labor and cost plus rates for parts specified in the consultants' agreements.

**AUTHORIZATION:** Authorize the General Counsel to include other relevant terms and conditions in the written master agreements. Authorize the President and Secretary to execute the master agreements. Authorize the Chief Information Officer to execute all ancillary documents required to administer or effectuate the master agreement.

**AFFIRMATIVE ACTION:** Pursuant to Section 6.2 of the M/WBE Plan, the aggregated alternative method of compliance is being utilized as an effective method of achieving M/WBE participation. Total aggregated M/WBE participation will be monitored and reported on a monthly basis.

**LSC REVIEW:** Local School Council approval is not applicable to this report.

**FINANCIAL:** Charge to various schools and departments  
Budget Classification No: 5730 Equipment, 5470-Services /Repair Contracts  
Sources of funds: Various

**GENERAL CONDITIONS REGARDING PRE-QUALIFIED VENDOR PROGRAMS:**

All pre-qualified vendors shall be required to enter into the Board's standard master agreement, which master agreement shall specifically identify the services to be provided by each vendor and shall include other basic contractual terms and conditions as deemed appropriate by the General Counsel.

The Chief Purchasing Officer shall develop, within six (6) months of the establishment of the pre-qualified program, a qualitative evaluation process which will rate each vendor's performance under the program and allow for a vendor's compensation limit to be increased or decreased, as the case may be, or provide grounds for revoking a vendor's pre-qualification status.

The Chief Purchasing Officer shall monitor all purchase orders, or such other documents as required, for User Groups to utilize the pre-qualified vendors to ensure that the program remains within its budgetary limitations.

User Groups may only utilize pre-qualified vendor for those services for which such vendor has been pre-qualified and are identified in such vendor's master agreement. The Chief Purchasing Officer shall prepare a directory or other such type of listing to be distributed to all User Groups which specifies the types of services for which each vendor has been pre-qualified.

Pursuant to Board Rule 5-10.2, the Chief Purchasing Officer shall submit a quarterly Board Report which reports expenditures made during the previous quarter to pre-qualified vendors including an accounting and reconciliation of such expenditures to individual vendors against the total expenditure authorized for the applicable pre-qualified pool of vendors.

The Chief Purchasing Officer shall impose financial limits on the use of pre-qualified vendors, including limits on the amount each User Group may purchase from a vendor under the pre-qualified program and the total amount of compensation paid to any one vendor during the term of the pre-qualification program. Financial limitations shall be imposed based upon the following categories of services: (i) For those services which are substantial in nature, re-occurring or of a type from past experience which will involve a high threshold of expenditures, the Chief Purchasing Officer may impose financial limitations as deemed necessary; and (ii) For those services which are routine in nature and will not involve a high threshold of expenditures, the Chief Purchasing Officer shall impose financial limits per User Group and per vendor. Any request to exceed any imposed financial limitations shall require additional Board approval.

The Chief Purchasing Officer shall develop guidelines regarding the imposition of financial limitations on newly pre-qualified vendors or previous vendors of the Board who are now being pre-qualified to perform

new or different services, with a corresponding periodic evaluation of such vendor's performance to allow for an increase in such vendor's financial limitation due to satisfactory performance ratings.

**GENERAL CONDITIONS:**

**Inspector General** – Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

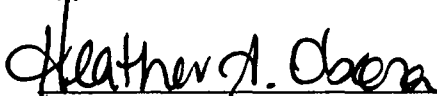
**Conflicts** – The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members during the one year period following expiration or other termination of their terms of office.

**Indebtedness** – The Board's Indebtedness Policy adopted July 26, 1995 (95-0726-EX3), as amended from time to time, shall be incorporated into and made a part of the agreement.

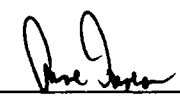
**Ethics** – The Board's Ethics Code adopted September 27, 1995 (95-0927-RU3), as amended from time to time, shall be incorporated into and made a part of the agreement.

**Contingent Liability** – The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).


**Approved for Consideration:**

  
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Heather A. Obora  
Chief Purchasing Officer


**Approved:**

  
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Arne Duncan  
Chief Executive Officer

**Within Appropriation:**

  
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John Maiorca  
Chief Financial Officer

**Approved as to Legal Form:** 

  
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Ruth Moscovitch  
General Counsel

Computer and Network Maintenance/Support Services Consultants

1. Advance Computer Technical Group, Inc.  
805 W. Randolph Suite 200  
Chicago, IL. 60607  
Mr. Stephen Matthews  
(312) 738-2284  
Vendor 27956  
Prequalification Areas  
Level II (Basic Support)  
Level II (Server and Advance Support)
2. Advance System Consultant Inc  
PO Box 3176  
Joliet IL. 60436  
Ms. Rose Wennlund  
(773) 617-1315  
Vendor 19018  
Prequalification Areas  
Level III (Server and Advance Support)
3. Advotek Inc. DBA/ Computerland.  
148 Ogden  
Downers Grove IL. 60515  
Ms. Diana Conley  
(630) 924-7762  
Vendor # 45666  
Prequalification Areas  
Level II (Basic Support)  
Level III (Server and Advance Support)
4. KBS Computer Services INC  
418 Highland Rd.  
Mattson IL. 60443  
Mr. Anthony R. Kitchens  
(708) 481-6631 ext 11  
Vendor # 15363  
Prequalification Areas  
Level II (Basic Support)  
Level III (Server and Advance Support)
5. NJW Technology Solutions INC  
1 E. Wacker Drive Suite 2120  
Chicago, IL. 60601  
Ms. Norma Williams  
(847) 875-8961  
Vendor # 34101  
Prequalification Areas  
Level I (Help Desk)  
Level III (Server and Advance Support)
6. Rico Enterprises Inc.  
7022 W. 73<sup>rd</sup> Place  
Chicago, IL 60638  
Ms. Guadalupe Rico  
(708) 594-7426  
Vendor 50080  
Prequalification Areas  
Level II (Basic Support)  
Level III (Server and Advance Support)
7. Smart Technology Inc.  
156 N. Jefferson Street Suite 300  
Chicago, IL 60661  
Ms. Theresa Jamison  
(312) 775-6554  
Vendor 29748  
Prequalification Areas  
Level I (Help Desk)  
Level II (Basic Support)  
Level III (Server and Advance Support)
8. System Development, Integration, Inc.  
180 N. LaSalle Street Suite 1500  
Chicago, IL 60601  
Ms. Sharee Wolff  
(312) 580-7563  
Vendor 26704  
Prequalification Areas  
Level III (Server and Advance Support)