

FINAL

08-0827-PR14

APPROVE EXERCISING THE REMAINING OPTIONS TO RENEW AGREEMENT WITH QUANTUM CROSSINGS LLC FOR TELECOMMUNICATIONS SUPPORT SERVICES

THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Approve exercising the two (2) options to renew the agreement with Quantum Crossings LLC ("Quantum" or "Consultant"), to provide telecommunications support services for Chicago Public Schools' Information & Technology Services ("ITS"), at a cost for the option period not to exceed \$950,000.00. A written document exercising this option is currently being negotiated. No payment shall be made to Quantum during this option period prior to the execution of the written document. The authority granted herein shall automatically rescind in the event a written document is not executed within ninety days of the date of this Board Report. Information pertinent to this option is stated below.

VENDOR:

1)
Quantum Crossings, Inc.
455 N City Front Plaza
Chicago, IL 60611
Rodger Martinez
312-467-0065
Vendor # 32334

USER:

Information & Technology Services
125 South Clark Street - 3rd Floor
Chicago, IL 60603
Katie Zalewski
773-553-1300

ORIGINAL AGREEMENT:

The original agreement (authorized by Board Report 07-0822-PR9) was for a term commencing July 1, 2006 and ending June 30, 2009. The agreement included two options to renew for periods of one year each, at a cost to be negotiated at the time of renewal. The original agreement was awarded on a competitive basis pursuant to Board Rule 5-4.1.

OPTION PERIOD:

The renewal term shall commence on July 1, 2009 and shall end on June 30, 2011.

OPTION PERIODS REMAINING:

There are no remaining options to renew.

SCOPE OF SERVICES:

Quantum will continue to provide technical, financial and analytical resources to support the operational aspects of telecommunications functions for Chicago Public Schools. This includes services that affect all schools, the CPS Central Office, area instructional offices, and other facilities, including:

1. Implementation, maintenance and support of the Board's call centers and related applications, including benefits open enrollment, automated student absentee, and itinerant staff out-calling and special projects.
2. Detailed invoice analysis, circuit and line analysis, usage analysis, telecommunications E-Rate analysis, annual audit support, and assistance with financial aspects of the Board's telecommunications services.

- 3. System administration, diagnostics, maintenance, and technical support of the CPS EMS11 inventory and order management database system.
- 4. Technical programming resources for the deployment and maintenance of the Business Service Center integrated call center environment.

DELIVERABLES:

Quantum shall continue to provide day-to-day technical and analytical support for the operational functions of the Board's telecommunications services.

OUTCOMES:

Consultant's services shall result in the Board having consistent telecommunications technical and analytical support services for all CPS facilities, including the Central Office and all call centers.

COMPENSATION:

Consultant shall be paid during this option period as set forth in the document; total compensation for the option period not to exceed \$950,000.00.

AUTHORIZATION:

Authorize the General Counsel to include other relevant terms and conditions in the written renewal agreement. Authorize the President and Secretary to execute the renewal agreement. Authorize the Chief Information Officer to execute all ancillary documents required to administer or effectuate the renewal agreement.

AFFIRMATIVE ACTION:

This renewal agreement is in full compliance with the goals required by the Revised Remedial Plan for Minority and Women Business Enterprise Contract Participation (M/WBE Plan). The M/WBE participation goals for the agreement include: 35% total MBE and 5% total WBE. Consultant has identified and scheduled the following firms and percentages:

Total MBE (80%)- Quantum Crossing, LLC; 455 North Cityfront Plaza Drive, Suite 3100, Chicago, Illinois 60611

Total WBE (20%)- Professional Telecomm Services; 28 East Jackson Blvd, Suite 1020, Chicago, Illinois 60604

LSC REVIEW:

Local School Council approval is not applicable to this report.

FINANCIAL:

Charge to Information & Technology Services:

12540-230-54125-254501-000000-2010	\$475,000.00
12540-230-54125-254501-000000-2011	\$475,000.00

GENERAL CONDITIONS:

Inspector General - Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

Conflicts - The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members during the one year period following expiration or other termination of their terms of office.

Indebtedness - The Board's Indebtedness Policy adopted June 26, 1996 (96-0626-PO3), as amended

from time to time, shall be incorporated into and made a part of the agreement.

Ethics - The Board's Ethics Code adopted June 23, 2004 (04-0623-PO4), as amended from time to time, shall be incorporated into and made a part of the agreement.

Contingent Liability - The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

Approved for Consideration:



HEATHER A. OBORA
Chief Purchasing Officer

Approved:



ARNE DUNCAN
Chief Executive Officer

Within Appropriation:



PEDRO MARTINEZ
Chief Financial Officer

Approved as to Legal Form:



PATRICK J. ROCKS
General Counsel