

**APPROVE ENTERING INTO AN AGREEMENT WITH RELATIONAL TECHNOLOGY SERVICES, INC.  
DBA RELATIONAL TECHNOLOGY SOLUTIONS FOR PRIVATE BRANCH EXCHANGE ("PBX"),  
INTUITY VOICEMAIL SYSTEMS, CONVERSANT SYSTEMS AND RELATED CALL CENTER  
COMPONENTS HARDWARE AND SOFTWARE MAINTENANCE SERVICES**

**THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:**

Approve entering into an agreement with Relational Technology Services, Inc. dba Relational Technology Solutions ("RTS") to provide Information & Technology Services ("ITS") hardware and software maintenance services for all Avaya Private Branch Exchange ("PBX") Systems, Intuity Voicemail Systems, Conversant Systems, and associated Call Center components at 125 South Clark, Elizabeth Training Center, and the Board's three current Business Service Center locations, at a cost not to exceed \$327,922.86. RTS was selected on a non-competitive basis because CPS utilizes Avaya's proprietary system and therefore must use Avaya's maintenance services for that system, and RTS is the reseller for Avaya maintenance services. A written agreement for RTS's services is currently being negotiated. No services or goods shall be ordered or received and no payment shall be made to RTS prior to the execution of the written agreement. The authority granted herein shall automatically rescind in the event a written agreement is not executed within ninety (90) days of the date of this Board Report. Information pertinent to this agreement is stated below.

**VENDOR:** Relational Technology Services dba Relational Technology Solutions  
1070 Polaris Parkway, Suite 200  
Columbus, Ohio 43240  
Contact: Pete Milano  
Telephone No.: (847) 637-2649  
Vendor No.: 80498

**USER:** Information & Technology Services  
125 South Clark Street, 3rd Floor  
Chicago, Illinois 60603  
Contact: Arshele Stevens, Chief Information Officer  
Katie Zalewski, Telecommunications Manager  
Telephone No.: (773) 553-1300

**TERM:** The term of this agreement shall commence on July 28, 2009 and shall end on July 27, 2012.

**OPTION PERIOD:** This agreement shall have two three-year options to renew at prices to be negotiated at the time of the renewal.

**SCOPE OF SERVICES:** RTS will provide hardware and software maintenance, including on-site coverage, training and hardware/software component installation, as needed, for all Avaya Private Branch Exchange ("PBX") Systems, Intuity Voicemail Systems, Conversant Systems, and associated Call Center components at 125 South Clark, Elizabeth Training Center, and the three Business Service Centers currently located 1900 N. Austin, 4655 S. Dearborn, and 11424 S. Western.

**DELIVERABLES:** RTS will provide maintenance, training, technical response, and specific on-site coverage for the hardware and software to ensure the proper operation of the Avaya software, servers, and associated parts.

**OUTCOMES:** RTS will provide the Board with the necessary hardware and software maintenance, training, and support services to ensure the proper functioning of the Avaya operating systems and any related equipment.

**COMPENSATION:** RTS shall be paid \$109,307.62 per year, with the total compensation not to exceed \$327,922.86.

**AUTHORIZATION:** Authorize the General Counsel to include other relevant terms and conditions in the written agreement. Authorize the President and Secretary to execute the agreement. Authorize the Chief Information Officer to execute all ancillary documents required to administer or effectuate this agreement.

**AFFIRMATIVE ACTION:** Pursuant to section 9.5 of the Remedial Program for Minority and Women Owned Business Enterprise Contract Participation (M/WBE Program). The M/WBE participation for the contract includes 35% total MBE and 5% total WBE. However, the waiver Committee recommends that a partial waiver of 35% for the MBE participation goals for this contract as required by the Remedial Program be granted because the contract scope is not further divisible.

The Vendor has identified and scheduled the following firms and percentages:

Total 20% WBE

Ossanna Consulting Group, Inc.  
 2775 Algonquin Road  
 Suite 260  
 Rolling Meadows, IL 60008

**LSC REVIEW:** Local School Council approval is not applicable to this report.

**FINANCIAL:** Charge to the Information & Technology Services: \$327,922.86  
 Budget Classification: 12540-115-56105-254501-000000

Board Location	July 28, 2009 - July 27, 2010 FY10	July 28, 2010 - July 27, 2011 FY11	July 28, 2011- July 27, 2012 FY12	Total
125 South Clark	\$96,037.42	\$96,037.42	\$96,037.42	\$288,112.25
Elizabeth Training Center	\$4,316.22	\$4,316.22	\$4,316.22	\$12,948.65
BSC at 1900 N. Austin	\$5,662.01	\$5,662.01	\$5,662.01	\$16,986.03
BSC at 4655 S. Dearborn	\$1,658.55	\$1,658.55	\$1,658.55	\$4,975.64
BSC at 11424 S. Western	\$1,633.43	\$1,633.43	\$1,633.43	\$4,900.29
<b>Total</b>	<b>\$109,307.62</b>	<b>\$109,307.62</b>	<b>\$109,307.62</b>	<b>\$327,922.86</b>

**GENERAL CONDITIONS:**

**Inspector General** – Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

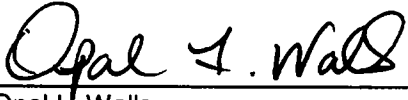
**Conflicts** – The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members during the one year period following expiration or other termination of their terms of office.

**Indebtedness** – The Board’s Indebtedness Policy adopted June 26, 1996 (96-0626-PO3), as amended from time to time, shall be incorporated into and made a part of the agreement.

**Ethics** – The Board’s Ethics Code adopted June 23, 2004 (04-0623-P04), as amended from time to time, shall be incorporated into and made a part of the agreement

**Contingent Liability** – The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

**Approved for Consideration:**



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Opal L. Walls  
Chief Purchasing Officer

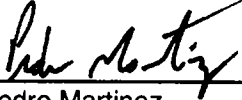
**Approved:**



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Ron Huberman  
Chief Executive Officer

**Within Appropriation:**



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Pedro Martinez  
Chief Financial Officer

**Approved as to Legal Form:**



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Patrick J. Rocks  
General Counsel