

APPROVE EXERCISING THE ANNUAL OPTION TO RENEW THE AGREEMENT WITH TRANSCEND UNITED TECHNOLOGIES LLC FOR APPLICATION MAINTENANCE AND PROGRAMMING SUPPORT SERVICES

THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Approve exercising the annual option to renew the agreement with Transcend United Technologies LLC (Transcend) (formerly Relational Technology Services dba Relational Technology Solutions (RTS)) to provide application maintenance and programming support services to Information & Technology Services at a cost not exceed \$150,000.00 annually. Transcend acquired the complete services of RTS in approximately February of 2012 and is the successor in interest of RTS. A written document exercising this option is currently being negotiated. No payment shall be made to Transcend during the option period prior to the execution of the written document. The authority granted herein shall automatically rescind in the event a written document is not executed within 90 days of the date of this Board Report. Information pertinent to this option is stated below.

VENDOR:

- 1) Vendor # 64880
TRANSCEND UNITED TECHNOLOGIES,
LLC
460 EAST SWEDES FORD RD., #1080
WAYNE, PA 19087
Jim Moon
800 800-0353

USER INFORMATION :

Contact:

12510 - Information & Technology Services

125 South Clark Street - 3rd Floor

Chicago, IL 60603

Tidmarsh, Mr. Lachlan W.

773-553-1300

Project 12510 - Information & Technology Services

Manager: 125 South Clark Street - 3rd Floor

Chicago, IL 60603

Zalewski, Miss Kathryn Lucille

773-553-1300

ORIGINAL AGREEMENT:

The original Agreement (authorized by Board Report 07-0822 PR10) in the amount of \$465,000.00 commenced on December 27, 2007 and ended on June 30, 2008, with the Board having unlimited options to renew for maintenance and programming request only. The agreement was renewed for a period commencing July 1, 2008 and ending June 30, 2010 (authorized by Board Report 08-0924-PR11). The agreement was further extended for a period commencing July 1, 2011 and ending June 30, 2012 (authorized by Board Report 10-0623-PR15). The original agreement was awarded on a non-competitive

basis because of the proprietary services provided in Interactive Voice Response maintenance and support for the Chicago Public Schools' call center environment.

OPTION PERIOD:

The term of this agreement is being renewed for one year commencing July 1, 2012 and ending June 30, 2013.

OPTION PERIODS REMAINING:

This agreement will continue to have unlimited options to renew for application maintenance and programming support services.

SCOPE OF SERVICES:

Transcend will continue to provide application maintenance and as needed software programming for existing, enhanced or new CPS Call Center applications, including but not limited to, Call Management System (CMS), any CMS enhanced reporting, Human Resources Substitute Teacher Absence, Substitute Educational Support Personnel (ESP) Absence, Substitute Availability Application, Payroll Inquiry Application and School Out dial Application.

DELIVERABLES:

Transcend will continue to provide application maintenance and as needed software programming for existing, enhanced or new CPS Call Center applications, including but not limited to, Call Management System (CMS), any CMS enhanced reporting, Human Resources Substitute Teacher Absence, Substitute Educational Support Personnel (ESP) Absence, Substitute Availability Application, Payroll Inquiry Application and School Out dial Applications. As needed software programming will be funded by the end user department(s). Programming requests will require specific Scopes of Work and corresponding quotes.

OUTCOMES:

Transcend's maintenance and support of voice and out dialing applications will provide the Board with consistent customer service, streamlined operations, maximum use of existing computer and telephone systems and increased access to information (24 hours per day, 7 days per week).

COMPENSATION:

Transcend shall be paid upon invoicing, in an annual amount not to exceed \$150,000.00.

AUTHORIZATION:

Authorize the General Counsel to include other relevant terms and conditions in the written option document. Authorize the President and Secretary to execute the option document. Authorize Chief Information Officer to execute all ancillary documents required to administer or effectuate this option agreement.

AFFIRMATIVE ACTION:

Pursuant to Section 9.5 of the Remedial Program for Minority and Women Owned Business Enterprise Participation in Goods and Services Contracts, the M/WBE participation for this contract includes 35% total MBE and 5% total WBE participation. However, the Waiver Review Committee recommends that a partial waiver of 15% for the MBE and 5% for the WBE goals for this contract be granted because the contract scope is not further divisible.

The Vendor has identified and scheduled the following:

Total MBE - 20%

Quantum Crossings, LLC
111 East Wacker Drive, Suite 990
Chicago, Illinois 60601
Contact: Roger Martinez

LSC REVIEW:

Local School Council approval is not applicable to this report.

FINANCIAL:

Charge to the Information & Technology Services (Operating Funds): \$150,000.00

Budget Classification: 12540-115-56105-254501-000000 (Application Mtnce) \$ 50,000.00 FY13

Budget Classification: Various schools or departments (Prgmng Requests) \$100,000.00 FY13

12540-115-56105-254501-000000-2013 \$50,000.00

CFDA#: Not Applicable

GENERAL CONDITIONS:

Inspector General - Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

Conflicts - The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members during the one year period following expiration or other termination of their terms of office.

Indebtedness - The Board's Indebtedness Policy adopted June 26, 1996 (96-0626-PO3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Ethics - The Board's Ethics Code adopted May 25, 2011 (11-0525-PO2), as amended from time to time, shall be incorporated into and made a part of the agreement.

Contingent Liability - The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

Approved for Consideration:



SÉBASTIEN de LONGEAUX
Chief Procurement Officer

Approved:



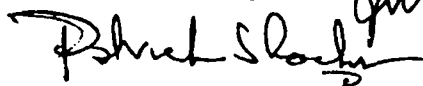
JEAN-CLAUDE BRIZARD
Chief Executive Officer

Within Appropriation:



DAVID G. WATKINS
Chief Financial Officer

Approved as to Legal Form:



PATRICK J. ROCKS
General Counsel