

**AUTHORIZE THE SECOND RENEWAL AGREEMENT WITH AGC NETWORKS, INC FOR PRIVATE BRANCH EXCHANGE ("PBX") SYSTEMS, SOFTWARE AND RELATED CALL CENTER COMPONENTS HARDWARE, SOFTWARE AND TECHNICAL SUPPORT MAINTENANCE SERVICES**

**THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:**

Authorize the second renewal agreement with AGC Networks, Inc. (AGC), as successor to Transcend United Technologies, LLC, to provide hardware maintenance, software maintenance and technical support services for all Avaya Private Branch Exchange ("PBX") Systems, Call Management System (CMS) and associated Call Center components at the Board's administrative sites at an estimated annual cost set forth in the Compensation Section of this report. A written document exercising this option is currently being negotiated. No payment shall be made to Vendor during the option period prior to execution of the written document. The authority granted herein shall automatically rescind in the event a written document is not executed within 90 days of the date of this Board Report. Information pertinent to this option is stated below.

Contract Administrator : Knowles, Mr. Jonathan / 773-553-2280

**VENDOR:**

- 1) Vendor # 64880  
AGC NETWORKS, INC  
945 BROADWAY STREET NE, STE 100  
MINNEAPOLIS, MN 55413  
Jim Moon  
763 463-1027

Ownership: Agc Networks Ltd - 100%  
(Publicly Traded)

**USER INFORMATION :**

Project  
Manager: 12510 - Information & Technology Services  
  
42 West Madison Street  
  
Chicago, IL 60602  
  
Zalewski, Miss Kathryn Lucille  
  
773-553-1300

**ORIGINAL AGREEMENT:**

The original Agreement (authorized by Board Report 13-0626-PR38) in the amount of \$351,000.00 was for a term commencing on August 20, 2013 and ending August 19, 2015, with the Board having two (2) options to renew for one (1) year each. The agreement was amended on September 9, 2014 to reflect the assumption of the agreement by AGC Networks, Inc. The agreement was renewed (authorized by Board Report 15-0722-PR12) in the amount of \$225,000.00 for a term commencing August 20, 2015 and ending August 19, 2016. The original agreement was awarded on a non-competitive basis: the sole-source request was presented to the Non-Competitive Procurement Review Committee and approved by the Chief Procurement Officer.

**OPTION PERIOD:**

The term of this agreement is being renewed for twelve (12) months commencing August 20, 2016 and ending August 19, 2017.

**OPTION PERIODS REMAINING:**

There are no options to renew remaining.

**SCOPE OF SERVICES:**

AGC will continue to provide hardware and software maintenance including on-site coverage and hardware/software component replacement/installation as needed for all Avaya Private Branch Exchange ("PBX") Systems, Call Management Systems (CMS) and associated Call Center components at the Board's administrative sites.

**DELIVERABLES:**

AGC will continue to provide maintenance, break/fix, technical response, and specific on-site coverage for the hardware and software to ensure the proper operation of the Avaya software, servers and associated parts.

**OUTCOMES:**

AGC will provide the Board with the necessary hardware and software maintenance and support services to ensure the proper functioning of the Avaya operating systems, applications, and any related equipment.

**COMPENSATION:**

Vendor shall be paid during this option period as follows: Upon invoicing for one lump sum payment Estimated annual costs for this option period are set forth below:

\$133,000.00 FY17

**AUTHORIZATION:**

Authorize the General Counsel to include other relevant terms and conditions in the written option document. Authorize the President and Secretary to execute the option document. Authorize Chief Information Officer to execute all ancillary documents required to administer or effectuate this option agreement.

**AFFIRMATIVE ACTION:**

Pursuant to the Remedial Program for Minority and Women Owned Business Enterprise Participation (M/WBE Program), there were no M/WBE goals set for this solicitation which is proprietary software, scope is not further divisible.

**LSC REVIEW:**

Local School Council approval is not applicable to this report.

**FINANCIAL:**

Fund 115 Office of Information & Technology Services, Unit 12510 - Program 254501

\$133,000.00 for FY 17 in the aggregate.

Not to exceed \$133,000.00 for the one (1) year term.

Future year funding is contingent upon budget appropriation and approval

**CFDA#:**

Not Applicable

**GENERAL CONDITIONS:**

Inspector General - Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain

investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

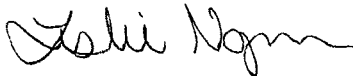
Conflicts - The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members during the one year period following expiration or other termination of their terms of office.

Indebtedness - The Board's Indebtedness Policy adopted June 26, 1996 (96-0626-PO3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Ethics - The Board's Ethics Code adopted May 25, 2011 (11-0525-PO2), as amended from time to time, shall be incorporated into and made a part of the agreement.

Contingent Liability - The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

Approved for Consideration:




LESLIE NORGRN  
Acting Chief Procurement Officer

Approved:



FORREST CLAYPOOL  
Chief Executive Officer

Approved as to Legal Form: 



RONALD L. MARMER  
General Counsel