# AUTHORIZE THE FIRST RENEWAL AGREEMENT WITH SENTINEL TECHNOLOGIES, INC. FOR INFORMATION TECHNOLOGY AND SECURITY SYSTEMS MANAGEMENT, MONITORING AND MAINTENANCE SERVICES

# THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION

Authorize the first renewal agreement with Sentinel Technologies, Inc. to provide Information Technology and Security Systems Management, Monitoring, and Maintenance services to the District at an estimated annual cost set forth in the Compensation Section of this report. A written document exercising this option is currently being negotiated. No payment shall be made to Vendor during the option period prior to execution of the written document. The authority granted herein shall automatically rescind in the event a written document is not executed within 90 days of the date of this Board Report. Information pertinent to this option is stated below.

Specification Number 15-350058

Contract Administrator Washington, Ms Nealean T / 773-553-2273

#### **VENDOR**

1) Vendor # 21472 SENTINEL TECHNOLOGIES, INC 2550 WARRENVILLE ROAD DOWNERS GROVE, IL 60515

> Jack Reidy 630 769-4325

Ownership information 38% Sentinel Technologies Employees' Stock Ownership Plan, 14 9% Dennis Hoelzer, 11 5% Mary Hoelzer, 8 5% Jim Emmel, 24 5% Other Management Shareholders (individual ownership less than 5%), 2 6% Non-management shareholders

#### **USER INFORMATION.**

Project

Manager 12510 - Information & Technology Services

42 West Madison Street

Chicago, IL 60602

Burnson, Mr Richard A

773-553-1330

#### ORIGINAL AGREEMENT.

The original Agreement (authorized by Board Report 16-0525-PR13) in the amount of \$31,500,000 is for a term commencing July 1, 2016 and ending June 30, 2019, with the Board having two (2) options to

renew for one (1) year terms The original agreement was awarded on a competitive basis pursuant to Board Rule 7-2

#### OPTION PERIOD.

The term of this agreement is being renewed for one (1) year commencing July 1, 2019 and ending June 30, 2020

#### OPTION PERIODS REMAINING.

There is one option period remaining for one (1) year

## **SCOPE OF SERVICES**:

Vendor will continue to provide network monitoring, management and maintenance services for the Board's Wide Area Network, Security Infrastructure and Local Area Network Break/Fix Services This will include the following services

- 1 Monitor, manage and maintain the District's network equipment, including but not limited to switches, routers, wireless access points and wireless controllers
- 2 Monitor, manage and maintain the District's network security equipment, including but not limited to firewall, intrusion prevention, virtual private network (VPN) and security information and event management (SIEM) systems
- 3 Maintain the District's monitoring systems to ensure all production systems are monitored per established key performance indicators
- 4 Dispatch onsite service technicians and engineers to resolve any hardware or system performance issues as needed
- 5 Monitor, manage and maintain the District's safety equipment, including but not limited to X-Ray machines, metal detectors, camera systems, alarm panels and Aiphone door stations

## **DELIVERABLES:**

Vendor will continue to provide the Board with the following deliverables, which will be further described in the agreement reporting, network analysis, network management and monitoring, management of the Firewall, DNS/DHCP, VPN, and content filter change request management, General management, Third-party security audit, Service level agreements (SLAs) and implementation of SLAs, Installation and configuration of Cisco series switches and other related equipment at schools and in the core network, Redeployment of existing school switches, replaced by the new switches, Removal of old equipment at the schools and in the core, Incident management and onsite maintenance services for all school LAN equipment, including switches, hubs, wireless access points, transceivers, and uninterruptible power supplies. Vendor will have appropriate field personnel for the proper dispatches in order to meet or exceed SLAs.

## **OUTCOMES:**

Services rendered by Sentinel Technologies will ensure the network is secure and maintained, while providing maintenance and management of safety equipment

## **COMPENSATION:**

Vendor shall be paid as follows Estimated annual costs for the one (1) year term are set forth below FY20 \$9,500,000

#### **AUTHORIZATION.**

Authorize the General Counsel to include other relevant terms and conditions in the written option document. Authorize the President and Secretary to execute the option document. Authorize the Chief Information Officer to execute all ancillary documents required to administer or effectuate this option agreement.

#### AFFIRMATIVE ACTION:

Pursuant to the Remedial Program for Minority and Women-Owned Business Enterprise Participation in Goods and Services contracts, (M/WBE Program), this contract is in full compliance as the Prime vendor has committed to the participation goals of 30 % MBE and 7 % WBE. The vendor has scheduled the following firm(s)

Total MBE: 30 %

Solai & Cameron Inc 2335 N Southport Ave Chicago, IL 60614 Ownership Mallar Solai

Pace Systems Inc 2040 Corporate Lane Naperville, IL 60563 Owner Wayne Lui

Total WBE: 7 %

Computer Services & Consulting, Inc DBA CSC Consulting Group 16W241 S Frontage Road Burr Ridge, IL 60527 Owner Caroline Sanchez - Crozier

#### LSC REVIEW:

Local School Council approval is not applicable to this report

#### **FINANCIAL**

Fund 115, General Funds, ITS 12510

Not to exceed \$9,500,000 for the one (1) year term

Future year funding is contingent upon budget appropriation and approval

CFDA#: Not Applicable

## **GENERAL CONDITIONS:**

Inspector General - Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13 1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations

Conflicts - The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21 3 which restricts the employment of, or the letting of contracts to, former Board members during the one year period following expiration or other termination of their terms of office

Indebtedness - The Board's Indebtedness Policy adopted June 26, 1996 (96-0626-PO3), as amended from time to time, shall be incorporated into and made a part of the agreement

Ethics - The Board's Ethics Code adopted May 25, 2011 (11-0525-PO2), as amended from time to time, shall be incorporated into and made a part of the agreement

## 19-0522-PR11

Contingent Liability - The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s)

Approved for Consideration

JONATHAN MAPLES
Chief Procurement Officer

Approved

JANICE K JACKSON Chief Executive Officer

Approved as to Legal Form &

JOSEPH T MORIARTY General Counsel