AMEND BOARD REPORT 20-0624-PR12 AUTHORIZE NEW AGREEMENTS WITH VARIOUS VENDORS FOR FIELD SUPPORT SERVICES

THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Authorize new agreements with various vendors to provide field support services to schools at an estimated annual cost set forth in the Compensation Section of this report. Vendors were selected on a competitive basis pursuant to Board Rule 7-3. Written agreements for each Vendor's services are currently being negotiated. No services shall be provided by a Vendor and no payment shall be made to a Vendor prior to the execution of their written agreement. The authority granted herein shall automatically rescind with respect to a Vendor in the event its written agreement is not executed within 90 days of the date of this Board Report. Information pertinent to this agreement is stated below.

This August 2022 amendment is necessary to increase the not to exceed amount from \$6,750,000 to \$16,750,000 in order to provide more resources and hours for the Central Device Management Program. The program benefits schools by removing the burden of schools having to budget for technical support services. The primary goal of District-funded technical support is to ensure that student devices are kept up-to-date and in working order at all schools. The aim is to provide flexible technical support services that are customized to meet each school's needs. These resources are meant to complement the role of a TechCo and to provide some baseline support for schools that choose to not fund one. Typically, schools with a full-time TechCo will only require additional break/fix services. However, principals or their designees should work with their assigned Field Support Services (FSS) vendor to determine the type of services needed and how these hours are used. A written amendment to the agreement is not required.

Specification Number: 20-350016

Contract Administrator: Forero, Bryan / 773-553-2280

USER INFORMATION:

Project 12510 - Information & Technology Services

Manager: 42 West Madison Street

Chicago, IL 60602 Price, Debra 773-553-1300

TERM:

The term of each agreement shall commence on July 1, 2020 and shall end June 30, 2023. Each agreement shall have two (2) options to renew for periods of one (1) year each.

EARLY TERMINATION RIGHT:

The Board shall have the right to terminate this agreement with 30 days written notice.

SCOPE OF SERVICES:

Vendors will provide on-site technology break-fix repairs, related services and deskside support to schools and select administrative offices.

DELIVERABLES:

Vendors will provide specific services, including but not limited to the following:

- Proactive maintenance and technology training to requested schools

- Basic, Level 2, support for Interactive Whiteboards (IWBs), Audio/Visual Equipment and Peripheral equipment
- On-site support for school-based servers
- Warranty service for strategic district hardware

OUTCOMES:

Vendors' services will result in maximum uptime of the computer devices in the instructional and business environments at CPS.

COMPENSATION:

Vendor shall be paid as follows:

Estimated annual costs for the three (3) year term are set forth below:

FY21, \$2,250,000 FY22, \$2,250,000

FY23, \$2,250,000 \$12,250,000

REIMBURSABLE EXPENSES:

None

AUTHORIZATION:

Authorize the General Counsel to include other relevant terms and conditions in the written agreement. Authorize the President and Secretary to execute the agreement. Authorize Chief Information Officer to execute all ancillary documents required to administer or effectuate this agreement.

AFFIRMATIVE ACTION:

Pursuant to the Remedial Program for Minority and Women-Owned Business Enterprise Participation in Goods and Services contracts (M/WBE Program), the Business Diversity goals for this pool are 30% MBE and 7% WBE. This vendor pool is comprised of 5 vendors with 4 MBEs and 1 WBE. The User group has committed to achieve the Business Diversity goals through the utilization of the certified diverse suppliers and certified diverse subcontractors.

LSC REVIEW:

Local School Council approval is not applicable to this report.

FINANCIAL:

Various Funds, Information Technology Services, Unit 12510

FY21 \$2,250,000 ITS Operating Budget - \$750k, School Level Estimate - \$1.5M FY22 \$2,250,000 ITS Operating Budget - \$750k, School Level Estimate - \$1.5M FY23 \$2,250,000 \$12,250,000 ITS Operating Budget - \$750k, \$10,750,000, School Level Estimate - \$1.5M

Not to exceed: \$6,750,000 \$16,750,000

Future year funding is contingent upon budget appropriation and approval.

CFDA#: Not Applicable

GENERAL CONDITIONS:

Inspector General - Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

Conflicts - The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members during the one year period following expiration or other termination of their terms of office.

Indebtedness - The Board's Indebtedness Policy adopted June 26, 1996 (96-0626-PO3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Ethics - The Board's Ethics Code adopted May 25, 2011 (11-0525-PO2), as amended from time to time, shall be incorporated into and made a part of the agreement.

Contingent Liability - The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

Approved for Consideration: Patrice Hernaudes

PATRICIA HERNANDEZ
Acting Chief Procurement Officer

Approved:

PEDRO MARTINEZ
Chief Executive Officer

Approved as to Legal Form: V

JOSEPH T. MORIARTY General Counsel Vendor # 49050 AmeriCloud Solutions, Inc. 1635 W WISE RD #8 SCHAUMBURG, IL 60193

Saleem Waheed 847 380-4180

Ownership: Saleem Waheed 50%, Ahamed Ghani 50%

2)
Vendor # 35082
RL CANNING, INC.
8700 W. BRYN MAWR AVE STE 120N
CHICAGO, IL 60631
Gemara Williams
773 693-1900

Ownership: Rachel Canning 70%, Greg Canning 30%

3)

Vendor # 29748

SMART TECHNOLOGY SERVICES,
INCORPORATED

562 WEST WASHINGTON BOULEVARD
CHICAGO, IL 60661

Stephen Baker
312 612-8225

Ownership: Stephen Baker 100%

4)
Vendor # 49049
UIS CONSULTING, L.L.C.
225 W WASHINGTON ST SUITE 2200
CHICAGO, IL 60602
Salman Khan
312 753-6830

Ownership: Salman Khan 47%, Ahmed I Khan 25%, Ahmed Ghani 19.22%, Ahmed S Khan 8.78%

5)

Vendor # 63090 WYNNDALCO ENTERPRISES, LLC 515 FACTORY RD ADDISON, IL 60101 Herman Andalcio 312 256-9090

Ownership: David R. Andalcio 100%