

**AUTHORIZE A NEW AGREEMENT WITH CLASSLINK, INC. FOR IDENTITY & ACCESS
MANAGEMENT SERVICES**

THE SUPERINTENDENT/CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Authorize a new agreement with ClassLink, Inc. to provide identity & access management services to the Department of Information & Technology Services an estimated annual cost set forth in the Financial Section of this report. Vendor was selected on a competitive basis pursuant to Board Rule 7-3. A written agreement for Vendor's services is currently being negotiated. No services shall be provided by Vendor and no payment shall be made to Vendor prior to the execution of their written agreement. The authority granted herein shall automatically rescind in the event a written agreement is not executed within 90 days of the date of this Board Report. Information pertinent to this agreement is stated below.

Specification Number : 25-926
Contract Administrator : Munoz, Rigoberto / 773-553-2280

VENDOR:

- 1) Vendor # 47835
ClassLink, Inc.
45 E Madison Ave
Clifton, NJ 07011
Lyle Dadian
862 225-1522
Ownership: Berj Aikan - 56%; Stan Watts -
11%; Sanyabelle Trust - 31%; Remaining
Ownership is less than 5%

USER INFORMATION :

Project 12510 - Information & Technology Services
Manager: 42 West Madison Street
Chicago, IL 60602
Quadri, Syed H.
773-553-1300

TERM:

The term of this agreement shall commence on July 1, 2026 and shall end on June 30, 2029. This agreement shall have two (2) options to renew for periods of one (1) year each.

EARLY TERMINATION RIGHT:

The Board shall have the right to terminate this agreement with 30 days written notice.

SCOPE OF SERVICES:

The vendor will provide comprehensive Identity and Access Management (IAM) services for the District, including Single Sign-On (SSO), identity lifecycle management, application access management, authentication services, rostering integrations, and user account automation for staff, students, and nonemployees.

The scope of services includes:

- 1) Single Sign-On (SSO) access management for more than 200 District applications.
- 2) Automated onboarding, reboarding, role changes, and offboarding of staff, students, and nonemployees.

- 3) Secure identity provisioning and deprovisioning integrated with District systems, including HR and student information systems.
- 4) Integration with educational platforms such as Google Workspace, Microsoft 365, Aspen, and other instructional applications.
- 5) Classroom rostering and synchronization services to support instructional continuity and operational efficiency.
- 6) Multi-factor authentication (MFA), password management, and secure authentication services to strengthen cybersecurity protections.
- 7) Identity governance, user role management, and access control administration.
- 8) AI-enabled analytics, reporting, and monitoring capabilities to improve operational visibility and security management.
- 9) Cloud-hosted IAM infrastructure, ongoing maintenance, software updates, and technical support services.
- 10) Implementation, configuration, training, and deployment support to ensure a smooth transition from the current IAM environment.

These services will provide the District with a modern, scalable, secure, and user-friendly IAM platform that supports operational efficiency, cybersecurity, and future technology initiatives.

DELIVERABLES:

The vendor will provide the following:

- 1) Fully configured and operational ClassLink IAM platform for District-wide use.
- 2) Deployed Single Sign-On (SSO) portal providing access to District applications.
- 3) Configured identity lifecycle workflows for onboarding, reboarding, role changes, and offboarding.
- 4) Established integrations with District systems (HR, SIS, Google Workspace, Microsoft 365, Aspen, and instructional tools).
- 5) Implemented Multi-Factor Authentication (MFA) and security policies.
- 6) Functional automated rostering and synchronization between instructional platforms.
- 7) Completed migration of users, applications, and identity data from the current IAM system.
- 8) Role-based access control (RBAC) framework configured and validated.
- 9) Operational dashboards, reports, and identity analytics enabled within the platform.
- 10) Tested and validated production-ready IAM environment with documented sign-off.
- 11) Training materials, administrator guides, and end-user documentation provided.
- 12) Knowledge transfer sessions completed for District IT and support teams.
- 13) Go-live support and post-implementation stabilization support.

OUTCOMES:

Vendor's services will result in a secure, streamlined, and modern Identity and Access Management (IAM) environment that improves how District users access digital resources and applications.

Key outcomes include:

- 1) A unified Single Sign-On (SSO) experience enabling secure and simplified access to more than 200 District applications for staff and students.
- 2) Improved security posture through centralized identity management, stronger authentication controls, and reduced reliance on multiple passwords.
- 3) Automated and efficient identity lifecycle management, ensuring timely onboarding, role changes, and offboarding for staff, students, and nonemployees.
- 4) Enhanced operational efficiency for IT staff through reduced manual account administration and improved automation of identity processes.
- 5) Increased user productivity and satisfaction by minimizing login issues and access barriers across instructional and administrative systems.
- 6) Seamless integration with core District platforms such as HR systems, student information systems, Google Workspace, Microsoft 365, and Aspen.
- 7) Improved accuracy and consistency of user access through standardized provisioning and role-based access controls.
- 8) Strengthened data security and compliance through centralized oversight, audit capabilities, and access governance.

9) Reduced total cost of ownership and significant licensing cost savings compared to the current IAM solution.

10) A scalable and future-ready IAM foundation that supports ongoing digital transformation and emerging technologies across the District.

REIMBURSABLE EXPENSES:

None

AUTHORIZATION:

Authorize the General Counsel to include other relevant terms and conditions in the written agreement. Authorize the President and Secretary to execute the agreement. Authorize the Chief Information Officer to execute all ancillary documents required to administer or effectuate this agreement.

BUSINESS ENTERPRISE PARTICIPATION:

Pursuant to the Remedial Policy for Minority-Owned Business Enterprise (MBE) and Women-Owned Business Enterprise (WBE) participation in Goods and Services contracts. The MBE and WBE Policy, the contract is an excluded transaction pursuant to the Goods and Services Policy, for the aspirational goals of 30% MBE and 7% WBE. The MBE and WBE Policy for this contract is an excluded transaction as this agreement is for proprietary Information Technology Software license and/or patented Technological Equipment.

LSC REVIEW:

Local School Council approval is not applicable to this report.

FINANCIAL:

Fund 115, Unit 12510 - Information & Technology Services,

FY27 - \$760,620

FY28 - \$711,395

FY29 - \$731,180

Not to exceed \$2,203,195 for the three (3) year term. Future year funding is contingent upon budget appropriation and approval.

Approved Category Codes for this Board Report:

920.31000: IT - Hardware/Software Installation

920.45000: IT - Hardware/Software Maintenance and Support

920.07000: Software - ITS Applications

Category Codes may be modified by the Chief Procurement Officer as needed to support the Scope of Services

GENERAL CONDITIONS:

The agreement shall contain general conditions including but not limited to the following: Inspector General provision, in accordance with 105 ILCS 5/34-13.1; Conflicts provision, in accordance with 105 ILCS 5/34-21.3; Indebtedness provision, in accordance with the Board's Indebtedness Policy adopted June 26, 1996 pursuant to Board Report 96-0626-PO3; Ethics provision, in accordance with the Board's Ethics Code as amended; and, Contingent Liability provision.

Approved for Consideration:



PATRICIA HERNANDEZ
Chief Procurement Officer

Approved:



MACQUELINE KING, Ed.D
Superintendent/Chief Executive Officer

Approved: 



ELIZABETH K. BARTON
General Counsel