



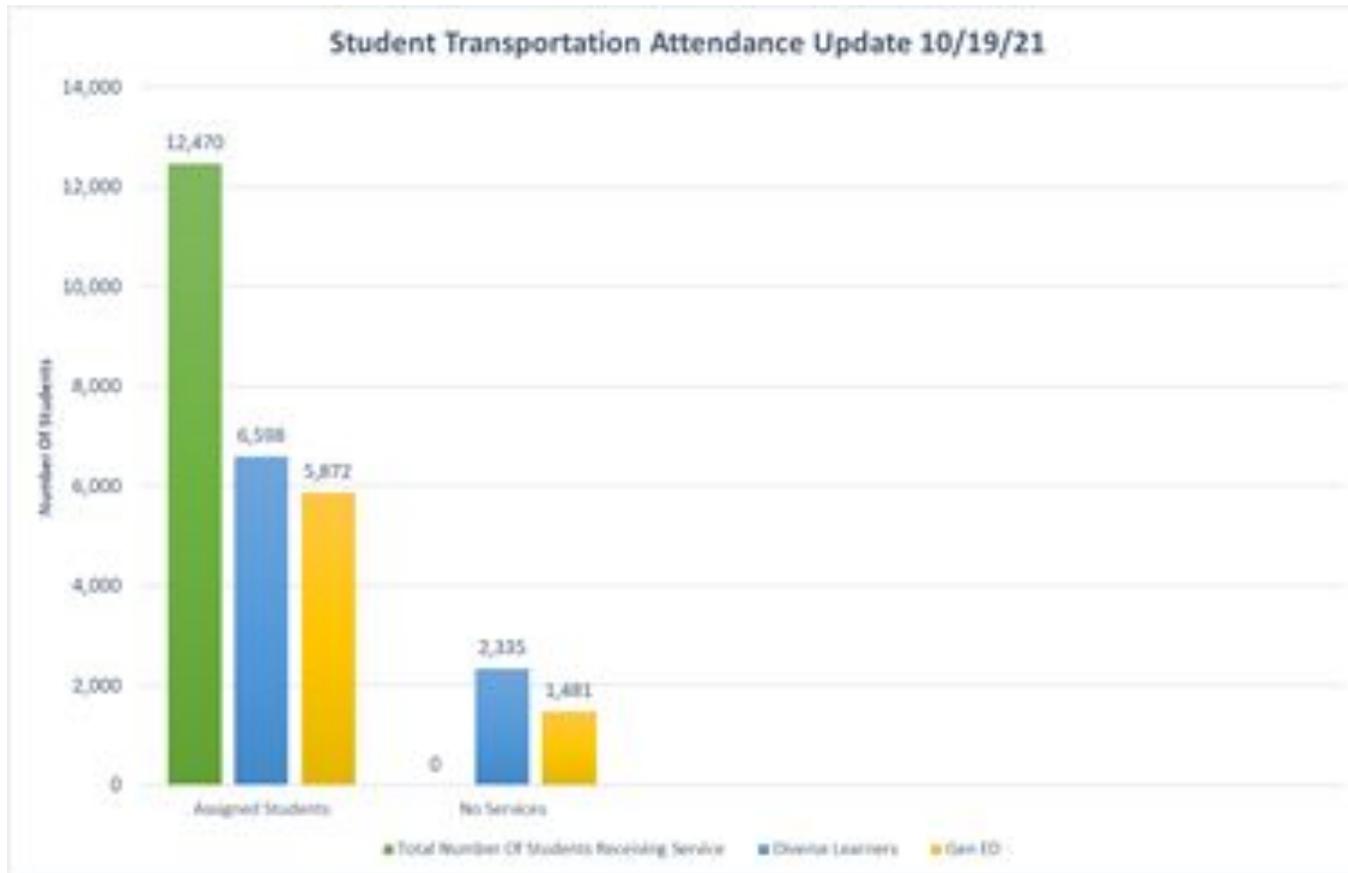
# **Transportation and Operations Update**

**October 27, 2021**

# Topics for Discussion

- 1 | Transportation update
  - Kimberly Jones, Executive Director, Student Transportation Services
  
- 2 | Facilities update
  - Clarence Carson, Chief Facilities Officer
  
- 3 | Nutrition update
  - Jason Mojica, Executive Director, Nutrition Support Services

# Transportation Student Attendance

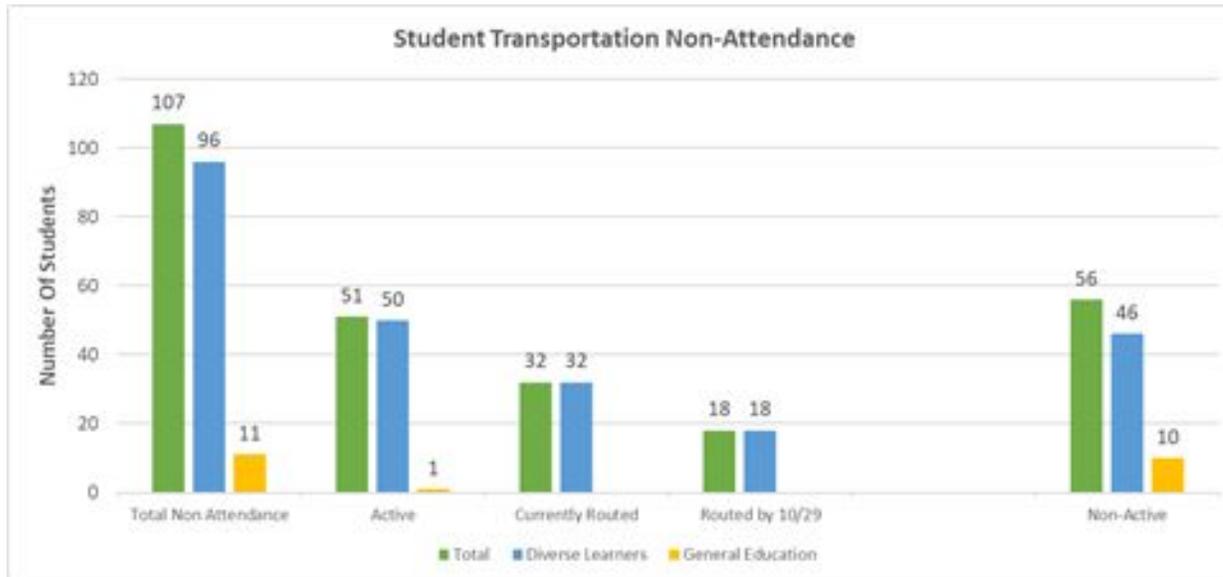


# Alternative Transportation

- **Financial Assistance for Families Self-Transporting their Children**
  - Checks mailed directly to schools for distribution to parents. First three batches have already been delivered; the 4th batch is in process.
- **Taxi/Cab Companies.**
  - North Star Taxi Cab company along with CPS Bus Aides begin transporting students October 20th.
- **Smaller Transportation Vehicles (8–10 person vans)**
  - Allen Green — agreement fully executed, will begin transporting students November 1st.
  - Kalaju Transportation — In process of finalizing an agreement.
  - Ride-A-Long transportation -- Agreement fully executed. 80 drivers by end of November.
- **Yellow Bus Vendor**
  - Fiat bus company will begin transporting students November 1st.
- **Vendor Incentives**
  - Meetings were held with all Transportation vendors for implementation for second quarter 11/5.

**Alternative transportation options for 3,800 students who are without transportation services as a result of the recent resignation of bus drivers with 2,300 being Diverse Learners.**

# Transportation Non-Attendance



- 107 Students coded with non-attendance
- 51 Students Active
- 56 Students Non-Active (coded transfer to non-public, transferred outside of Chicago, transfer to home schooled, parent or guardian voluntarily withdrawal, graduated from CPS, did not Arrive)
- 32 Diverse Learners Students routed effective 10/20
- 18 Diverse Learners Students will be routed by 10/29 (All 50 Diverse Learners will be routed by 10/29)

# Facilities Update - Custodial Services

- **Staffing**
  - Successfully on-boarded over (400) custodians by April 2021
  - National staffing shortage has created challenges recently
  - Strategies to increase staff capacity: hosting hiring fairs, prioritizing custodial sub-pool placement and offering overtime during weekday evenings and weekends
- **Disinfection**
  - Maintaining the Enhanced Cleaning & Disinfection program, focusing on high touch areas and the continued utilization of hospital-grade spray mister units for increased dispersal of disinfection materials.
- **Products**
  - Hand sanitizer dispensers, disinfectant wipes, hand soap at all sinks
  - We have increased vendor distributors to better support our elevated needs during COVID-19
- **PPE.**
  - Masks and PPE supplies continue to be centrally distributed to staff and students

**COVID-19 Building Readiness. Our department remains committed to maintaining a safe facilities environment for all students and staff in accordance with CDPH, IDPH and CDC guidelines.**

# Facilities Update - Building Engineering Services

- **Ventilation**
  - \$105MM in FY20 & FY21 and \$141MM in FY22 for repairs and upgrades through Facilities & Capital Improvement Program
  - CPS continues to survey systems to ensure safe conditions, and post the information on our CPS.Edu/AirQuality website for public viewing
- **Purifiers**
  - Continued use of localized HEPA air purification units in key areas of the school spaces.
- **IAQ**
  - Indoor Air Quality (IAQ) remains of high importance, and we completed another round of assessments for prior to the start of the school year, which are posted to CPS.Edu/AirQuality website. Additionally, each school's building engineer has a handheld IAQ device to verify acceptable levels.
- **Dividers**
  - Plexiglass dividers remain in place as a physical barrier in specialized high-interaction locations.

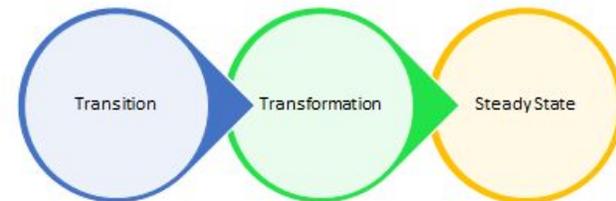
**COVID-19 Building Readiness.** Our department remains committed to maintaining a safe facilities environment for all students and staff in accordance with CDPH, IDPH and CDC guidelines.

# Facilities Update - Transition

- In collaboration with key stakeholders, we have been managing the entire transition, including the phasing-in and phasing-out strategy. In direct alignment with the model, CPS contracted 12 complementary service providers for performing wraparound services across the district (i.e. custodial, pest control, grounds maintenance, snow removal, and more).
- These vendors are managed by the CPS Facilities Department with the support of JLL. By directly holding the contracts for these service providers, CPS gains control over the scope of services, the suppliers selected, the contract structure, contract terms, and pricing.

Within the FMO model:

- Increased independent oversight of services jointly by CPS Facilities Department and JLL
- Includes hiring 100+ additional building engineers to better manage deferred maintenance.
- Launched a CMMS to improve user reporting and central response to school-based identification of facilities issues.



**IFM to FMO Transition. The Facilities Department has transitioned from the IFM program to the FMO (Facilities Management Office) program on October 1.**

# Facilities Update - Transition

- To improve communication and service, and to ensure the success of our new FMO program, the Facilities department is providing the following opportunities to hear feedback from school leaders and network chiefs directly:
  - Office Hours for principals
  - Satisfaction Survey
  - Facilities Website with Facilities Service Request Portal
  - PPE Request Form
  - Network Meetings
  - Principal Webinar



# Nutrition Update

- **March 2020 - August 2021: CPS manages meal program despite pandemic**
  - CPS provides **over 45 million meals** through pandemic
  - When students transitioned to remote learning, **3 day meal kits were made available for pick up at schools**. Meal kits consist of 3 breakfast and 3 lunch meals. Families are provided handling and cooking instructions with meal kits at over 540+ sites.
  - **Meals were also available via home delivery**; families were able to order through CPS via an online ordering system.
  - **Meals** were provided during the summer and both Spring Breaks.

**Nutrition Support Services adapted to various timelines and needs during the course of the pandemic.**

# Nutrition Update

- **August 30, 2021 — Present: CPS students return to full in person learning and in-person meal service. Students with medical conditions or are enrolled in virtual academy can receive home delivered meals.**
  - CPS provides an average of almost 250,000 meals daily
  - **CPS managed a vendor strike in the first week of school** and continued to serve a reimbursable meal.
  - **Supply chain issues** due to national labor shortages have impacted distribution channels and reduced raw materials.
    - Schools have had to make menu changes but we **continue to offer a variety of menu options daily and all meals are reimbursable.**
    - When a school is impacted by not receiving a main entree with its deliveries, the school dining manager notifies the food service director who ensures the school receives the product that was shorted or an acceptable substitution.
    - **Since the beginning of school**, we have **provided ISBE approved reimbursable meals to all students** at all schools despite the aforementioned national challenges.

**Nutrition Services continues to adapt and remains committed to serving the students to address multiple challenges - both direct and indirect - posed by the ongoing pandemic.**